



The Preserve's Community Connection

February 2017

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Newsletter Questions or Input

Please e-mail the Newsletter Committee at:
newsletter@the-preserve.org

Community Management provided by:

Greystone Management
Phone: (407) 645-4945
E-mail: service@greystone-mgmt.com

Communication Within The Preserve

Because we all live such busy lives, sometimes it is hard to keep up with information about our local community.

Often, we don't even know the names of our neighbors so we feel disconnected from the neighborhood where we live. The great news about The Preserve is we offer many ways to communicate to keep you informed about the community, even if you work an unusual schedule or are away on travel.

Community Website

One way to keep up with community information is through the community website www.the-preserve.com. At one time, our community had two separate websites: www.the-preserve.com and www.the-preserve.org. Now these two websites have been combined and either web address will bring you to the same community website.

This community website provides many important resources about the operation of our community. Residents will find past Board meeting minutes, events calendar, forms, past budgets, frequently asked questions and e-mail addresses to

report clubhouse door and gate issues. The forms section includes many forms residents need, such as ACC Architectural change request, clubhouse rental agreement, gate remote request, etc.

If a resident needs a request form, wants to know the date of the next Board meeting or has a question about the community, the community website should be the first place to check.



Social Media

In addition to our community website, the community also uses Nextdoor, an active social media forum. Nextdoor is a free, private social network for neighbors to talk online. Nextdoor's mission is "to provide a trusted platform where neighbors work together to build, stronger, safer, happier communities, all over the world."

Residents in The Preserve are using Nextdoor for many types of positive communication such as the following:

- Asking for help in finding a lost pet or reporting a found pet.

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Next Board of Directors Meeting

Monday, February 20, 2017 at 7pm
In the Clubhouse

For 2017, monthly Board meetings will be held on the 3rd Monday of the month (unless noticed otherwise).

Everyone is invited to attend
to find out the latest information about your community!





Communication (continued)

- Finding a new home for outgrown toys or slightly used furniture.
- Finding personal referrals for home services, such as pest control, cable providers, plumbers, housecleaners and many more.
- Reporting suspicious activity in the neighborhood.
- Finding a trustworthy babysitter.
- Or just finally learning the name of the nice man down the street.

If you are not currently a member of Nextdoor, you can join by going to the website: <https://nextdoor.com>. You will need to provide your name and address to verify that you are a member of the community. You can also visit this website to learn more about the Privacy and Safety features of this private social media platform.

Newsletter

The Preserve's Community Connection newsletter is another method of communication for residents. This newsletter will be a monthly mailing to residents to provide community information and updates about events happening in the neighborhood. Although it is not as instant as social media, this is another outreach to residents to keep them informed about their community, especially those who do not have regular access to a computer.

Signs

In addition to websites and mailings that provide information about upcoming events, the community also uses signs posted at both entrances of the neighborhood to inform residents of Board meetings, ACC meetings, social events and the annual members meeting. These signs provide dates and times of events as excellent reminders to all residents as they enter through the gates each day.

Face to Face

Of course, the most important method of communication for a community is face to face. Every month the Board of Directors' meeting is held in the community clubhouse and is open to all residents. This is an opportunity to see the Board discussing the many needs and improvements within our community. It is a chance to witness the hard work your neighbors put in to make our community better for everyone to enjoy. Every resident who is on the Board or participates in a committee is volunteering his or her time and efforts for the benefit of everyone in the community. At the end of Board meetings, residents are given an opportunity to ask questions and participate. Board meetings are also a time to meet neighbors and find out where you can get involved in your community.

E-mail

If you are still unable to find some needed information about our community through the many communication methods listed or you want to offer to volunteer in our community, there are e-mail addresses set up for contacts within the community. If you want to volunteer for a committee, you can contact hoa@the-preserve.org. If you have information you would like to see included in the newsletter or have a question about the neighborhood, you can e-mail newsletter@the-preserve.org.

The key to a strong and active neighborhood is keeping all residents informed about the many activities in our community. And the key to keeping all residents informed is frequent communication in a variety of formats. Here at The Preserve, we are doing everything we can to reach all residents in a variety of ways so we can build a stronger, more connected community.



Community Bulletin Board

If you are interested in placing an item on the Community Bulletin Board, please e-mail newsletter@the-preserve.org.



Save the Date
Spring Fling 2017

Saturday, March 18th
More Info to Follow

The Social Committee wants to hear from you.

Send suggestions for future community activities and events to social@the-preserve.org

Management Corner

Dear Residents,

As your management company, Greystone will be responsible for the enforcement of the provisions of the community documents. The Board of Directors has requested Greystone to become diligent in the enforcement of your rules in order to protect your property values.

Before enforcement letters begin to go out, we would like to give everyone a chance to take a look around his or her property and make any improvements that need to be done. Monthly inspections to cite those things which have not yet been taken care of will start in March.

A few of the most noticed types of things that will be cited are:

- **Mowing, weeding and edging** – The lawns must be mowed on a regular basis. (No less frequently than every 10 days during the summer months.) Landscaped beds need to be weeded and edged; the perimeters of sidewalks, driveways and roadways need to be edged as well.
- **Fertilizer or weed and feed application** – Fertilizer should be applied to St. Augustine no less than three times per year. Shrubs and trees love fertilizer and will last so much longer if you feed them every three months. (For sod: 16-4-8, and shrubs: 8-10-10 from local distributors are highly recommended.)
- **Trash Cans** – Trash cans are to be stored out of sight from the road when not a trash day. Cans may be placed at the curb the evening before trash pickup and must be returned to storage after pickup.

We appreciate everyone's cooperation in keeping The Preserve a beautiful place to call home, and encourage anyone with questions to contact your community manager, Julie Hamoud, at Greystone Management via phone: 407-645-4945 or e-mail: Julie@greystone-mgmt.com

Sincerely,
Greystone Management

Board Update

The Board of Directors have been hard at work since their election in November.

Community Maintenance

For community maintenance, the Board has replaced a broken TV in the Clubhouse exercise room and replaced various signs throughout the community. Greystone Management is currently gathering quotes for repairs to the wooden bridges and exercise machines. Greystone is also working with Platinum Landscaping to determine areas of the community landscaping that can be improved.

Reserve Study

To better understand the needed maintenance within our community, the Board is gathering quotes for an updated reserve study to be done this year. The last reserve study for our community was performed in 2009. This updated study will allow the Board to determine what community maintenance is imminent and approximate costs associated with this maintenance.



